

# The clinic has come home

St. Luke's Health Plan and TytoCare are partnering with employers across Idaho to provide improved access to care to employees and their families.

The results? Lower costs of care, better health outcomes, and improved employee satisfaction.

## The Home Smart Clinic

TytoCare's Home Smart Clinic includes an FDA-cleared handheld device that enables patients to conduct physical exams remotely, communicate with a clinician, and receive immediate care. The solution spans modalities from urgent care and primary care to condition management.

## Remote physical exams for care from home

With TytoHome, a physician can remotely examine a patient's ears, throat, heart, lungs, abdomen, skin, and provide a diagnosis and prescription if needed. It's a comprehensive virtual care solution designed to treat common conditions including:

- ✓ Allergies
- ✓ Constipation
- ✓ Pink eye
- ✓ Asthma
- ✓ Ear infections
- ✓ Rashes
- ✓ Cough symptoms
- ✓ Fever
- ✓ Sore throats
- ✓ Bug bites
- ✓ Nausea
- ✓ Cold and flu

TytoCare device with **camera and thermometer**

Stethoscope adapter for **lung and heart exams**



# User engagement is key to product adoption & utilization

TytoCare provides your employees with education, instructions, technical support and reminders to ensure they are comfortable using the TytoHome device to conduct successful visits with a physician.



## TytoCare's impact on employees and employers\*



### Employees

- ✓ Immediate resolution and improved health outcomes
- ✓ Convenient, remote access to quality care
- ✓ Alleviates stress and anxiety
- ✓ Promotes trust in clinical solutions



### Employers

- ✓ Lower employee healthcare costs
- ✓ High utilization and satisfaction rates
- ✓ Lower absenteeism and higher productivity
- ✓ Improved talent acquisition and retention

**5%+**

Total cost of care reduction

**91%**

would have missed work if Tyto was not an option

**98%**

of visits resolved remotely with no follow-up required

**59%**

of diagnosis codes diagnosed by Tyto are more accurate than audio/visual only visits

**83+**

NPS

**45%**

Utilization rate, 5X more compared to telehealth

\*The information provided is based on data collected from a top five national payor's evaluation of 10,000 families, which found a 20% reduction in the cost of care. Please note that individual results may vary, and this information is provided for informational purposes only. It is not intended as a guarantee of specific outcomes.

To learn more call 208-385-3777 or email [employers@slhealthplan.org](mailto:employers@slhealthplan.org)

## About TytoCare

TytoCare is a virtual healthcare company that enables leading health plans and providers to deliver remote healthcare to the whole family through its Home Smart Clinic. Combining a cutting-edge, easy-to-use, FDA-cleared device with diagnostic support, the Home Smart Clinic enables the whole family to conduct remote physical exams with a doctor, replicating in-clinic exams for immediate answers from home. TytoCare drives utilization rates that are five times higher than traditional telehealth services; reduces the total cost of care by an average of five percent; diverts ED visits by an average of 10.8%; and has a high average Net Promoter Score of 83. The Home Smart Clinic includes Tyto Engagement Labs™, a proven framework of engagement journeys designed for the successful deployment and adoption of the solution. To complete its offering, TytoCare also provides the Pro Smart Clinic, for professional settings outside the home to serve rural clinics, schools, workplaces, and more. TytoCare serves over 220 major health systems and health plans in the U.S., Europe, Asia, Latin America, and the Middle East. For more information, visit us at [tytocare.com](http://tytocare.com).

## About St. Luke's Health Plan

St. Luke's Health Plan is a wholly-owned, not-for-profit subsidiary of St. Luke's Health System, offering health insurance coverage for individuals, families and employers across south central and southwestern Idaho. Building on more than 120 years of committed service to Idaho, St. Luke's Health Plan is on a bold and ambitious mission to redefine the coverage to care experience, removing barriers for both members and providers and creating a more seamless, hassle-free experience. To learn more, visit [StLukesHealthPlan.org](http://StLukesHealthPlan.org).